

MLAHMC NEWSLETTER

Words from the GM

Hi All 😊

Welcome to the second newsletter for 2021. A lot has happened since our last newsletter both for MLAHMC and also the sector, given we are all in a transitional period with the Aboriginal Community Housing sector looking to cement a future delivering services to our people.

MLAHMC's Strategic Plan 2021 – 2026 has been signed off by the Board with five key priorities helping us achieve our vision;

1. Tenant Focus
2. Advocacy & Collaboration
3. Communication & Engagement
4. Financial Sustainability &
5. Quality Housing.

The Board have entrusted me with this plan and through the efforts of the MLAHMC team we will endeavour to implement the plan with the best interest for all at heart. In planning our future we should acknowledge the many successes that were achieved during our 2016 – 2021 strategic plan with some of the highlights being: the implementation of the regional service delivery model, continued and genuine engagement of our staff with our tenants and property owners, successful delivery of tenant support and education programs, successful implementation of a new corporate governance framework by our Board & executive team, playing a leadership role in the formation & ongoing work of the Aboriginal Community Housing Industry Association (ACHIA) and Acquisition of owned housing stock.

Through continuous improvement and listening to feedback, we are excited to introduce a new form of communication, the *'Owner Snapshot'* – this is a quarterly report highlighting key performance data and information about your properties. The pilot has been completed with 7 organisations with implementation to all owners in the first quarter of the new year.

Current NSW Aboriginal Housing Office (AHO) initiatives include Property management transfer, Aboriginal Community Housing Innovation Fund – to which we submitted applications on behalf of all our managed organisations and the continuation of subleasing until 30 June 2022.

As usual in closing remember this is your newsletter and any suggestions please send them through we would be happy to consider.

GM, Seth Toomey



MLAHMC Achieves NRSCH Registration

MLAHMC is proud to announce we have received Tier 2 Registration for the National Regulatory System for Community Housing (NRSCH).

As the largest Aboriginal Community Housing Provider (ACHP) in New South Wales (NSW), we meet the national standards for community housing providers across Australia.

The NRSCH aims to ensure a well governed, well managed and viable community housing sector that meets the housing needs of tenants and provides assurance for government and investors.

While MLAHMC is proud to be one of six Tier Two ACHP's in NSW, we will continue to focus on improving our services to our owners, tenants, and communities.



Chairperson Karen Hartley

Words from the Chair

Achieving NRSCH registration is a goal MLAHMC's Board of Directors set in our 2016-2021 Strategic Plan, to ensure the viability of the organisation and to cement our mark in the ACHP sector.

Receiving NRSCH accreditation is a massive achievement for MLAHMC as we have strived to meet this benchmark and its requirements over the past 5 years.

This achievement is a credit to the hard work and dedication of MLAHMC's Board of Directors, management, and staff as we continue to build *'Stronger and healthier families and communities through the provision of sustainable, quality housing and related services'*

Boots 4 Community Program

MLAHMC jumped on Board and supported the Boots4Community Program headed up by BlackFit Fitness.

MLAHMC collected many preloved football boots for the program that were sent to the keen football mob out west.

At MLAHMC, we're not just about housing, we are passionate about supporting grounds roots programs that aim to make positive change in the many communities we service.

Well done to Blackfit Fitness on taking the initiative to make positive changes to the health and wellbeing of our deadly communities.



MLAHMC Website

Our website is a great source of information about our organisation, as a tenant you can also;

- Lodge a repair and maintenance request.
- Submit feedback or complaints.
- Update your contact information.
- View our policies and procedures.
- Find information on related services.

Visit our website @ mlahmc.org.au

Meet the Staff

Robert Carroll – Regional Manager

Robert is a proud Wiradjuri man who spent his early years living on both the Aboriginal Sandhills of Narrandera and the Three Ways Aboriginal Reserve in Griffith where he has gained invaluable knowledge of his Aboriginal culture through; Elders, life skills and social activities.

During Robert's working career he has held a range of senior positions within the fields of Employment and training, as the former full-time Chairperson of the Aboriginal & Torres Strait Islander Commission (ATSIC) Wagga Wagga and various elected and employed positions within the NSW Aboriginal Land Rights system.



Robert has also undertaken a wide range of accredited training and professional development courses during the various titles he has held.

As the recently appointed Regional Manager of MLAHMC, Robert is passionate and enthusiastic about improving the lives of Aboriginal people throughout various communities "I was raised in a tin humpy, I know the value and positive impact that proper and culturally appropriate housing has on individuals, families, and our communities."

**Did you know you can update
you details via QR code?**



Changed your
contact details
recently?
Don't forget to
update your
tenant details
with MLAHMC !

Follow us on facebook
MLAHMC –
Previously Known as
Mid Lachlan
Aboriginal Housing

Stay up to date
with things
happening with
COVID-19
<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/default.aspx>

Office Hours

Monday: 10.00am – 5.00pm

Tuesday: 9.00am – 5.00pm

Wednesday: 1.30pm – 5.00pm

Thursday: 9.00am – 5.00pm

Friday: 9.00am – 5.00pm

What We've Been Up To

Sector Visioning Workshop



PAG with Murrin Bridge



Dareton Pest Control



International Women's Day



MLAHMC Activities

- Completed 1037 maintenance requests.
- Signed 18 new leases.



Tenant Spotlight



Mary Waites

What community are you from?
Brewarrina

What do you love about your community?
I love everything, the river and the family connections.

What would you like to see more of in your community?
More housing for the youth men and women & more homelessness support for the youth, men and women.



Eunice Hudson

What community are you from?
Dareton – Namatjira.

What do you like most about your community?
Very peaceful and quiet.

What would you like to see more of in your community?
More jobs for the young fellas.

How long have you lived here for?
Over 40 years.

Dine & Discover Vouchers

All NSW residents aged 18 and over can apply for 4 x \$25 vouchers, worth \$100 in total. Dine & Discover NSW Vouchers are divided into two categories.

- **Discover NSW Vouchers — 2 x \$25 vouchers** for entertainment and recreation, including cultural institutions, live music, and arts venues.
- **Dine NSW Vouchers — 2 x \$25 vouchers** for dining in restaurants, cafes, bars, wineries, pubs and clubs.

Apply for your vouchers via the Service NSW App.

Vouchers will expire 31 August 2021



Support Service Spotlight



FREE TRAINING

- Are you aged between 16 and 24?
- Have you started work in the last 6 months?
- Are you receiving Centrelink benefits?

If you answered YES to the above questions and are interest in upskilling, please call 0428 360 408 to have a yarn about training you're interested in.

Example's of training but not limited to:

Hospitality: RSA, RCG, Barista, food handling

Construction: White Card, EWP, Confined spaces, Excavator, Traffic Control

Aged or Disability Care: Meet personal support needs, facilitate the empowerment of older people.

Child Care: First Aid, infection control,

Transport and Warehousing: Forklift

NSW Job Trainer has 450 training options plus available through NSW Job Trainer and Registered Training Providers who will work with you to deliver training in or around your community.



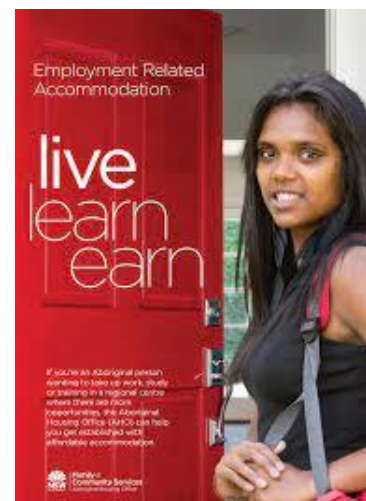
Employment Related Accommodation

Live or relocating to Parkes or Orange for long term employment or employment related study?

In need of affordable accommodation?

We have Employment Related Accommodation (ERA) vacancies for fully furnished shared accommodation available in these communities!

Contact our Tenancy Team on 1800 231 160 for further information on eligibility or assistance in submitting an application.



Pest Control

Residents in New South Wales (NSW) have seen a dramatic increase in the presence of mice throughout our communities. Although at times there may be a shortage of baits and traps, there are steps tenants can take to help reduce the presence of vermin in and around their homes.



Place all rubbish in outside bins located away the house



Put all food in sealed containers including pet food



Keep lawns mowed and garden beds maintained



Clean up food scraps and crumbs regularly

Mouse Control Program Opening Early July 2021

Grants are available to help manage the cost of baiting in rural and regional NSW.

- Households will be eligible to claim up to \$500.
- Small businesses, including primary producers and sole traders, will be eligible to claim up to \$1,000. These are businesses that are classified as having less than 20 employees.

You can only claim one rebate per address. You can provide multiple receipts either online or in person through Service NSW for a one-off payment.

Eligibility

- Mouse baits, traps or cleaning materials must have been purchased on or after Monday, 1 February 2021
- Be at least 18 years of age.

For further information

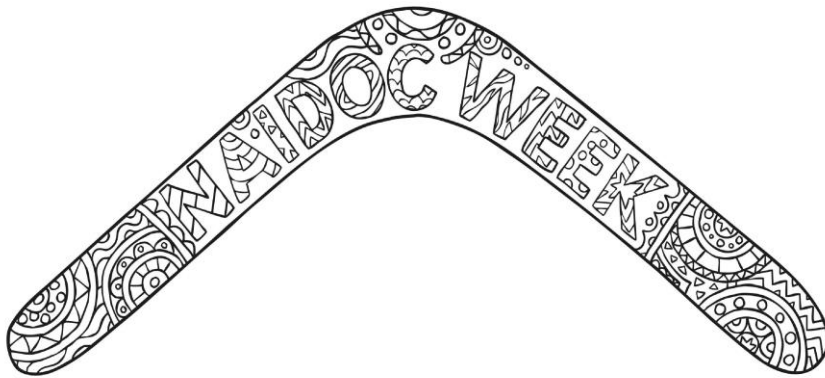
Contact Service NSW: **13 77 88**

Or visit their website:

<https://www.nsw.gov.au/initiative/mouse-control-support-program/households-and-small-businesses>



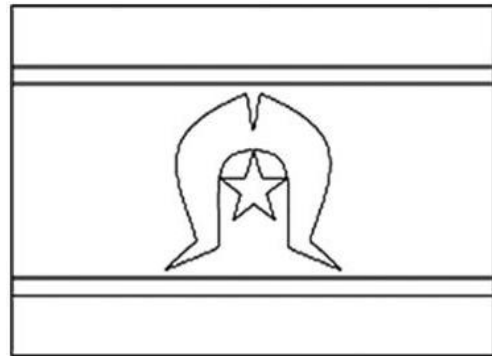
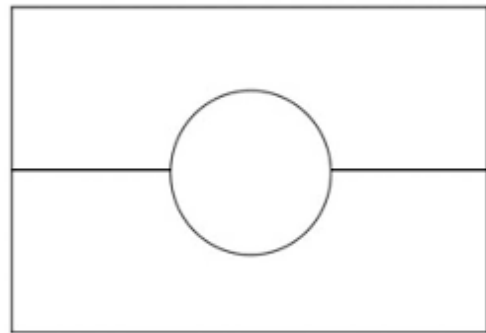
MLAHMC Kids Corner



NAIDOC Week

l u d n a i d o c m a a
 x b w o n e w s k a g k
 k i n d i g e n o u s i
 m d q j i h d g r s m t
 i n n r j c o u n t r y
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 d n a t i o n y c a v u
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 r b k n h i s t o r y j

Aboriginal	equality	nation
indigenous	same	history
Australia	one	NAIDOC
Islander	together	country



**HEAL
COUNTRY!**
4-11 JULY 2021

